Autonomous Working Conditions - Create Enthusiasm

A presentation of **Thomas Jensen**, C.C.JENSEN A/S, Denmark, Production Plant

The day in the workshop, the company, and Thomas Jensen – it all comes together, according to Thomas. For more than half of the 40 years he has just reached, he has worked with C.C.JENSEN, where he was employed after having finished secondary school.

»I grew up with C.C.JENSEN, so to speak, and this is where I was trained as a machine operator«, Thomas says. Already from his first years in school, he knew the company, and today he works in the filter production where he produces oil filters for purposes ranging from wind turbines, ships, moulding machines to mining equipment.

»What I particularly like about my job is that it is varying as I mainly work with special orders.«



»I cobble small plants together in accordance with the customers' requests. Some filters need some hydraulics, others perhaps electrical control, pumps etc. It all depends on where the filters are to be used« he continues.

»What to be produced and which components to be mounted on the oil filter will appear from the order forms that are distributed by our boss«, Thomas says. »Our boss knows us well and he knows who has the experience to handle exactly the production in question. When the jobs have been distributed, my colleagues and I start the detailed planning and the production.« »How many men it takes to handle a job is very different. Sometimes I run it all myself, sometimes 2 or 3 of us share the job. That is up to us, nobody dictates how to do things. We have very autonomous working conditions in this company and at the same time we always feel that we are treated well. That affects the general atmosphere in the workshop and that is why we get along well with each other «, Thomas tells. He appreciates the confidence of having free rein to do as he likes. »This is something that contributes to creating a good atmosphere in the company«, Thomas emphasizes, and he continues: »That is probably also what creates the basis for the good dialogue we have throughout the company. Everybody talk together about the products, also the sales staff and the purchasers participate. The dialogue across professional boundaries is very important for my colleagues and me.«

To Thomas, however, one source of inspiration is of particular importance to him, namely the marine engineer aspirants who, for many years now, have been in practical training with him for 6 or 12 months at the time. » That is really great, because we talk a lot about things - how and why I do as I do. And when talking about my way of doing things they sometimes ask me if it would not be better to handle things differently. In that way the aspirants have made interesting suggestions about other ways of doing things. And then we have a look at it«, Thomas says and he concludes: »If the aspirants make 10 suggestions and 2 turn out to work, that is great. That keeps me going and keeps me from getting bored with routines. And it is actually also part of the open-minded spirit that characterizes the entire company.«

homas Jensen